



**GAUTENG PROVINCE**

HEALTH  
REPUBLIC OF SOUTH AFRICA

## **MEDIA STATEMENT**

**THURSDAY, 25 FEBRUARY 2021**

### **WESKOPPIES HOSPITAL ACTIVATES TEMPORARY CONTACT NUMBERS**

The Gauteng Department of Health wishes to notify members of the public of the temporary contact numbers that can be used to reach the Weskoppies Hospital. This comes after the aged PABX switchboard phone system stopped functioning resulting in the facility not being able to receive or make calls.

The current problem has only affected telephone lines. Email functionality is not linked to the system and as such continues as normal.

We apologise for the inconvenience the situation has caused to our stakeholders. The collapse of the PABX switchboard phone system comes at a time when the Department had already started the process of implementing a long-term solution. A project to upgrade the network infrastructure at Weskoppies Hospital towards the installation of a voice over IP system has commenced and it is anticipated that this will be concluded in the next six months. Once completed, this solution will enable the use of data to communicate while also still offering normal voice calls.

The Department on Wednesday, 24 February activated a backup solution that saw the hospital's 24 wards being supplied with cell phones to ensure that members of the public and other stakeholders are able to make contact with the facility and vice versa.

Facilities such as Dr George Mukhari Academic Hospital, Leratong Hospital, Charlotte Maxeke Johannesburg Academic Hospital and Steve Biko Academic Hospital have already had the voice over IP solution installed.

We would like to appeal to members of the public, especially to family members who have their loved ones at the facility to bear with us as we work towards overhauling the communication system. The facility will be communicating with stakeholders in the next couple of days informing them of the temporary contact details.

Meanwhile, the attached contact numbers can be used to contact Weskoppies Hospital.

**Ends**

**Issued by Gauteng Department of Health**

**For more information, contact**

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**For media releases, speeches and news visit the Gauteng Department of Health's portal at [www.gauteng.gov.za](http://www.gauteng.gov.za)**

**[Download Mpilo App free on the Apple's App Store and Google Play Store or by using USSD by dialling \\*134\\*227# for regular updates and latest developments on Covid-19 including self-screening should you develop symptoms.](#)**

**WESKOPPIES HOSPITAL TEMPORARY CONTACT NUMBERS:  
25 FEBRUARY 2020**

<b>Area</b>	<b>Contact</b>
Ward 1	0713686420
Ward 2	0728277934
Ward 8/9	0663721230
Ward 12	0729375097
Ward 13	0728859539
Ward 20	0729311672
Ward 21	0818854439
Ward 22	0767837742
Ward 23	0728070788
Ward 35	0725476082
Ward 37	0729704668
Ward 47	0663779094
Ward 49	0648407412
Ward 50	0648424887
Ward 51	0797771509
Ward 53	0649485086
Ward 55	0649545625
Ward 58	0665173071
Ward 61	0716760986
Ward 65	648215981
Ward 66	0606403503
Ward 70	0648116500
Ward 71	0648226931
Ward 72	0724566138
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<b>Nursing services Manager</b>	0827334284 <a href="mailto:Bula.Schoonwinkel@gauteng.gov.za">Bula.Schoonwinkel@gauteng.gov.za</a>
<b>Clinical Manager</b>	0824478737 <a href="mailto:JM.poee@up.ac.za">JM.poee@up.ac.za</a>
<b>Quality Assurance</b>	0814621384 <a href="mailto:Jacqui.Molopyane@gauteng.gov.za">Jacqui.Molopyane@gauteng.gov.za</a>
<b>Communication Officer</b>	060 751 0002 <a href="mailto:Ronel.Ludick@gauteng.gov.za">Ronel.Ludick@gauteng.gov.za</a>