

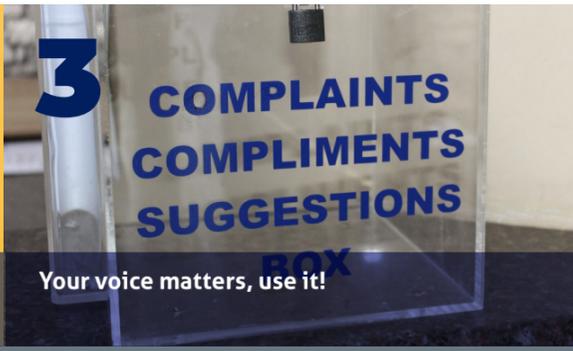
NEWS BULLETIN

Official Newsletter of the Gauteng Department of Health

19 May 2023



2 Gauteng Health warns the public of an outbreak of stomach flu in parts of Hammaskraal



3 COMPLAINTS
COMPLIMENTS
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The new Charlotte Maxeke stores is a cutting edge, purpose designed and constructed medical facility which should prove to be a precedent to those that will follow. It is out of recognition amongst many of us that this hospital is a critical outpost in the health infrastructure design of South Africa. It cannot be let to fail or demise."

**-Minister of Health,
Dr Joe Phaahla.**

Multi-million-rand, state of the art general stores sets Charlotte Maxeke apart

Charlotte Maxeke Johannesburg Academic Hospital (CMJAH) now boasts a state-of-the-art storage facility, twice the size of the previous one, which was destroyed by fire over a year ago.

The newly unveiled 3 500m² general stores will provide the much-needed capacity and relief to the cluttered tunnel stores used by the facility until now.

The multi-million-rand general stores was officially handed over to the CMJAH on Thursday, 18 May 2023 by the Minister of Health, Dr Joe Phaahla together with Gauteng MEC for Health and Wellness, Nomantu Nkomo-Ralehoko and Gift of the Givers' Dr Imitiaz Sooliman.

Gift of the Givers, spent R60 million towards the construction of the new stores in what used to be the hospital's dining hall. The April 2021 fire which started at the Special Dispensary Stores caused structural damage to the storage facility and adjacent sections of the CMJAH. This resulted in the hospital not having adequate storage facility for supplies.

The new facility has more than enough storage, adequate shelving to assist in organisation and classification of stock, air conditioning and ablution facilities. Taking note of the fire incident, the newly unveiled facility is equipped with integrated fire detection and suppression with fire water storage tanks.

It also has various storage sections which include the Special Dispensary Stores, ICT Stores and Cleaning Stores amongst others. The receiving, dispatch and transit offices, and one entrance and one exit to ensure accountability and safe keeping of goods coming in and out of building.

Minister Phaahla said that work to complete the other areas affected by fire and in need of

refurbishment is continuing. Donors, like Gift of the Givers, have lent their hands to ensure high quality work is done and to make sure our people receive high quality healthcare services in this hospital.

"The new Charlotte Maxeke stores is a cutting edge, purpose designed and constructed medical facility which should prove to be a precedent to those that will follow. It is out of recognition amongst many of us that this hospital is a critical outpost in the health infrastructure design of South Africa. It cannot be let to fail or demise," said the Minister.

The new general stores is part of the ongoing charitable work the Gift of the Givers continues to do within the Gauteng public healthcare sector. Last year, the organisation drilled boreholes at Rahima Moosa and Helen Joseph Hospitals with filtration systems and assisted displaced families and staff at Tambo Memorial Hospital during the Boksburg tanker explosion.

MEC Nkomo-Ralehoko commended the Gift of the Givers for consistently stepping in to assist communities in need both locally and globally. "The impact of your support extends far beyond the hospital stores themselves. It ripples through our entire healthcare system, empowering us to provide better care, conduct critical research and make advancements in medical science. Your contributions have become the building block upon which we can build a healthier and more resilient society," said MEC Nkomo-Ralehoko.

In addition, Dr Sooliman said that the CMJAH stores is part of the Gift of the Givers' ongoing interventions the organisation has undertaken across the country. These interventions include the building and refurbishment of infrastructure, drilling of boreholes and water connection and the provision of scrubs and a range of items needed to improve healthcare services.

"We are not just ending with this largest medical store in South African. As part of the ongoing interventions in healthcare facilities across Gauteng, we are busy with plans to take Rahima Moosa Mother and Child Hospital off the grid with solar power. Plans have been drawn up, donors have been sourced and we are looking at finalising so that the project can be implemented soon," said Dr Soolim

**GAUTENG DEPARTMENT OF HEALTH
BUDGET
VOTE 2023**

The Gauteng MEC for Health and Wellness, **Ms Nomantu Nkomo-Ralehoko** will on **Thursday, 25 May 2023** deliver the 2023/24 Budget Vote. MEC will outline plans for the financial year under review, and also give feedback on the achievements from the previous financial year.

25 May 2023 | **10am**
Gauteng Provincial Legislature



Public warned of an outbreak of stomach flu in parts of Hammanskraal

The Gauteng Department of Health (GDoH) would like to inform the public of the recent cases of people presenting with gastrointestinal symptoms in Hammanskraal. This has led to over 50 people receiving medical care at Jubilee Hospital with six of them dying.

Between 15 – 19 May 2023, 52 patients from Kanana, Suurman, Majaneng and Green Field presented at the hospital with watery diarrhoea, stomach cramps, nausea or vomiting. Of all these patients, 26 had symptoms of both diarrhoea and vomiting, while 16 only had diarrhoea and 10 were vomiting. Most of the patients showed signs on arrival to the facility.

Gastrointestinal is often called stomach flu and spreads through contact with an infected person or by consuming contaminated food or water.

Healthy people usually recover without complications, however, for infants, the elderly and people with compromised immune systems the intestinal infection can be fatal.

The provincial and district outbreak response teams have been dispatched to Jubilee Hospital and the affected areas to further investigate the source of the stomach flu. Already, stool specimen has been collected from some of the affected people. The results are expected from the laboratory during the cause of Saturday, 20 May 2023.

People are urged to ensure proper hand-hygiene which includes thorough washing of hands with water and soap before and after using the bathroom/toilet and preparing or eating food, in order to prevent possible transmission of the infection."

People are urged to ensure proper hand-hygiene which includes thorough washing of hands with water and soap before and after using the bathroom/toilet and preparing or eating food. Make use of only safe or disinfected water for preparing food beverages and ice in order to prevent possible transmission of the infection.

The GDoH is urging the public to report to their nearest health facilities when they present with mild to severe and watery diarrhoea and dehydration symptoms, so they can receive treatment. Symptoms may appear within 1-3 days after being infected and ranges from mild to severe. Symptoms usually last just a day or two, but occasionally they may last up to 14 days.

The Outbreak Response Teams remain on alert with advocacy and education work continuing especially targeting the immediately affected areas.

Currently Gauteng Province has 15 confirmed Cholera cases with one death.

High blood pressure is a major cause of premature death worldwide, get checked today

Koketso Maraba



According to the World Health Organisation, an estimated 1.3 billion adults aged between 30 and 79 years old worldwide have high blood pressure (hypertension), and if not treated, can lead to lifestyle disease such as heart disease, stroke or kidney failure.

High blood pressure is a condition where pressure in one's blood vessels is too high (140/90 mmHg or higher). Many people with the condition may not feel any symptoms until they get checked at their local clinic or community healthcare centre.

Some of the causes of high blood pressure include old age, obesity, lack of physical activity, high salt diet, family history (genetics), smoking and prolonged excessive alcohol intake.

A change in lifestyle can reduce the risk of getting the condition, and for those who already have it, a combination of a healthy lifestyle and treatment (medication) can reduce the risk of getting lifestyle diseases.

Lifestyle diseases caused by high blood pressure continue to put a burden on the public healthcare system. As part of the continued efforts to combat and reduce the growing number of people presenting with lifestyle diseases, the Gauteng Department of Health (GDoH) has introduced the Wellness Wednesday programme across all healthcare facilities and made a clarion call to

both staff and communities to take up physical activity.

The Wellness Wednesdays aim to bring positive health outcomes by encouraging healthy lifestyle, increase health literacy and attain sustainable change to build active, healthier and happier communities in Gauteng. The more people join the movement, the less people are going to present at health facilities with lifestyle diseases.

Championing the programme, the Gauteng MEC for Health and Wellness, Nomantu Nkomo-Ralehoko has encouraged eating of more vegetables and fruits, participating in aerobics, running and the cessation of smoking and excessive alcohol intake.

"Since the launch of the Wellness Wednesday programme, we have managed to rope in community-based organisations, Non-Government Organisations and the private sector to address the scourge of lifestyle diseases.

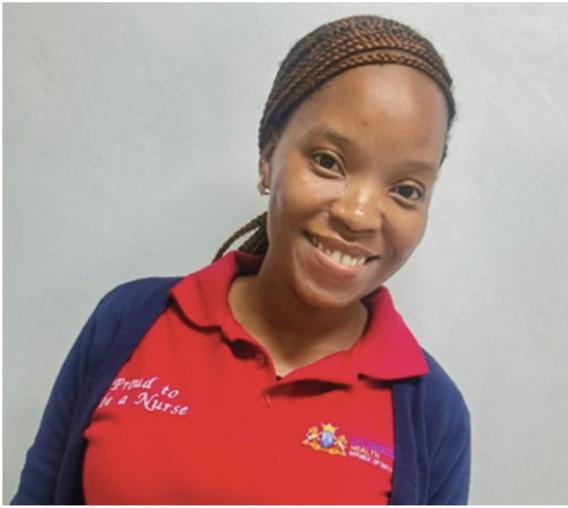
"Our patients collecting chronic medications for conditions such as high blood pressure are encouraged to take up physical activity and change their lifestyles for the better when visiting our facilities. We have a long way to go but Rome was not built in one day," said MEC Nkomo-Ralehoko.

Our patients collecting chronic medications for conditions such as high blood pressure are encouraged to take up physical activity and change their lifestyles for the better when visiting our facilities. We have a long way to go but Rome was not built in one day,"
~ MEC Nkomo-Ralehoko

People with very high blood pressure can experience symptoms such as headaches, blurred vision, chest pain, chest pains and difficulty breathing amongst others.

The GDoH observed World Hypertension Day on 17 May by encouraging people to go for free screening and treatment for high blood pressure at all primary healthcare facilities in the province.

Nurse Moshobane's passion for her career reunites patient with his family



Lethabo Mashile

True to the phrase in the Nurse's pledge 'The total health of my patients will be my first consideration' Helen Joseph Hospital's Assistant Nurse, Kgomotso Moshobane journeyed with a patient who was suffering from amnesia until he remembered critical information that reunited him with his family.

The amazing story started when an unknown patient was brought in at the hospital's Emergency Department after being severely injured in November last year. The severity of his injuries landed him in the ICU for a couple of weeks. Later on, the patient was transferred to ward 21 which is the Neuro and Urology unit



suffering from memory loss and he could not talk nor do anything for himself.

It was at this stage when the super Nurse Moshobane, was introduced to the patient and took the responsibility of taking care of him daily.

As weeks went by with intensive treatment from a multidisciplinary team assigned to treat him, including speech therapist, Nurse Moshobane continued to ask the patient his name and one day he answered that he was Tshepo! A few weeks later, after continuous persistence from Nurse Moshobane, he remembered his surname as Modukanele.

"I could not believe my ears, it was like I was dreaming, and I could not contain my excitement as I called my colleagues to share the good news, at least we had a name and surname to start tracing his family. I then went on to Facebook on Friday, 31 March 2023 to try and trace Modukanele's family. I thought of Facebook because he looked young and most young people have Facebook accounts and maybe something might come out of it," said the excited Moshobane.

Nurse Moshobane continued with her search until she came across a couple of surnames matching that of the patient. She went through the different accounts, and she could not believe her luck when she found a post about a missing person and that person was her patient. Moshobane immediately sent the message to the author of the post privately to inform her about the patient and the author happened to be Modukanele's mother who has been looking for her son for 6 months.

"At first, the mother was hesitant and could not believe that her son was found because of the many false alarms she had previously. The Hospital's nursing Management then called the mother and an arrangement to visit and identify the patient was made. It was a bittersweet moment on Saturday, 01 April 2023, when the family was reunited with their long-lost son who is still admitted and recovering well in the hospital," recalled Moshobane.

"Modukanele will now continue to receive medical treatment as well as care and support from his loved ones. It is moments like these that make this profession so worthwhile. Nurses are indeed the backbone of the healthcare system. We are very proud of our Nurse and the passion shown by her for her profession," said the hospital CEO, Dr Relebohile Ncha.

Your voice matters, use it!

The Gauteng MEC for Health and Wellness, Nomantu Nkomo-Ralehoko has encouraged the public to make use of the complaint management system in the Gauteng Department of Health (GDoH) to make their voice heard.

The MEC has further emphasised the importance of the public and patients expressing their satisfaction and dissatisfaction with the quality of healthcare services they are receiving.

"Through the complaints process, we are able to reflect and improve the provision of quality healthcare and patient experience of care to Gauteng residents.

"This is why we are actively encouraging the public and patients to lodge complaints immediately at the hospital or clinic where the unpleasant treatment occurred to ensure timeous resolution of the complaints," said MEC Nkomo-Ralehoko.

It is important that the public and patients give as much detail as possible when lodging their complaint or compliments and where possible, contact details should be provided to enable the Department to further investigate the cases.

Furthermore, cases lodged through the complaints management system have a quicker turnaround time as this enables for the capturing of relevant details. Out of 3 369 public and patient complaints which were lodged at Gauteng health facilities (Hospitals and clinics)



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~ MEC Nkomo Ralehoko

and registered in the National Complaints database during the 2022/23 financial year, the GDoH has successfully resolved 3 307 (98%) of these.

Quality Assurance Units in health facilities, receive complaints, acknowledge these within 24-hours, investigate and conduct redress to resolve the complaint. The process of resolving the complaints ranges between, 10, 15 and 25

working days depending on the complexity of the complaint.

It should be noted that there are still 62 unresolved complaints from the period under review due to various reasons including unavailable, untraceable complainant and referral for further investigations.

The complaints received include those related to staff attitude, access to information, physical access, patient care, availability of medicines, waiting times, missing patient files, food and linen, as well as hygiene and cleanliness.

All health facilities in the province have Complaints or Quality Assurance and Facility Managers to whom complaints can be lodged. These managers' photographs and contact details are usually displayed on the walls accessible to members of the public and patients.

There are also complaints boxes in service areas where complaints, compliments and suggestions can be dropped in.

Patients and the public who have any hospital or clinic complaints can contact the GDoH's Quality Assurance Directorate on 0800 203 886 or Email: patientcomplaints.health@gauteng.gov.za or SMS: 35025.

Women in Health initiative to shape the future of healthcare



The newly formed Women In Health (WIH) initiative has brought together a cohort of talented women who are determined to shape the future of healthcare.

The initiative is a women-led movement which aims at supporting, advocating and amplifying the voices of nurses, midwives, doctors, public health professionals, health policy makers, community health workers, researchers and pharmacists amongst others.

Furthermore, the initiative will ensure that women in the health sector are given the same opportunities and access to quality education and training, resources and leadership opportunities that are available.

MEC for Health and Wellness, Nomantu Nkomo-Ralehoko who delivered a key note address at the launch of the initiative at Helen Joseph Hospital

The path you as Women in Health tread is one that is filled with immense possibilities, challenges and opportunities to reshape the future of healthcare. "

~ MEC Nkomo-Ralehoko

on Friday, 19 May 2023, said that WIH is crucial to reflect on the expectations that lie ahead for women in the healthcare profession.

"The path you as Women in Health tread is one that is filled with immense possibilities, challenges and opportunities to reshape the future of healthcare. You possess the power to challenge existing paradigms, drive innovation, and transform the healthcare landscape," elaborated the MEC.

The MEC said that launching the initiative at Helen Joseph Hospital holds deep significance, as it reflects the commitment to honouring the legacy of Helen Joseph, a woman who fought for justice and equality, and extends that commitment to the field of healthcare.

"It is a reminder that the struggle for equality extends beyond political and social boundaries and encompasses access to quality healthcare for all," pointed out MEC Nkomo-Ralehoko.

Championed by African Ambition Consulting, WIH initiative will provide an opportunity to connect women from all aspects of the health sector and empower them to use their voices to create lasting, positive change, as well as enable the exchange of best practices and allow for women to leverage off each other and to also advance their own development.




QUALITY ASSURANCE CONTACT US!



For any hospital or clinic complaints please contact the Gauteng Department of Health on the 24-hour customer line on.

- 0800 203 886 (Toll free number)
- patients.health@gauteng.gov.za or support@gauteng.gov.za
- SMS : 35023

To Sister Makhura at George Mukhari Academic Hospital.

I remember I was admitted at ward 15 due to a septic wound so I was advised by sister Makhura that I must stop smoking as it was going to cause a lot more complications to my health. As we speak, after 4 years of smoking 5 to 6 cigarettes a day, I have finally quit smoking, and I don't even crave tobacco anymore. I would like to thank sister Makhura, I owe her my life.

From: Keitumetse Ponta Sefolo-Teffo

* Letter grammatically edited

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 Gauteng Health Department

   @gautenghealth

 Gauteng Department of Health

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GAUTENG DEPARTMENT OF HEALTH VACANCIES

Professional Nurse Grade 1 – General Nursing (Pn-A2) - Chris Hani Baragwanath Academic Hospital
Quality Assurance Officer (Pna2) - Helen Joseph Hospital
Professional Nurse Grade 1 – General(Pn-A2)- Chris Hani Baragwanath Academic Hospital
Professional Nurse Grade 1 General(Pn-A2) - Chris Hani Baragwanath Academic Hospital
Professional Nurse Grade 1 – General Nursing (Pn-A2) - Chris Hani Baragwanath Academic Hospital
Professional Nurse Grade 1 – General (Pn-A2) - Chris Hani Baragwanath Academic Hospital
Professional Nurse Grade 1– General (Pn-A2) - Chris Hani Baragwanath Academic Hospital
Internal Control – Johannesburg Health District
Social Work Supervisor Grade 1 - Helen Joseph Hospital
Speech And Audiologist Grade1 - Helen Joseph Hospital
Specialist Surgeon Grade 1 - Helen Joseph Hospital
(Senior Register) Endocrinology (Three Year Contract) - Helen Joseph Hospital
Operational Manager (Speciality) - (MOU) Sub-District D (Mofolo Chc)
Dental Assistant Grade 1-3 - Johannesburg Health District
Forensic Pathology Officer (Level 5) - Sebokeng Fps X2
Forensic Medical Registrar (4) Four Years Contract - Diepkloof Fps X1
Medical Specialist Grade 1, 2 And 3 - Diepkloof Fps X1
Professional Nurse (Specialty Paeds) - Tambo Memorial Hospital
Session Medical Specialist: Radiologist Grade 1-3 - Leratong Hospital
Property Caretaker Supervisor Level 4 (Re-Advertisement) - Leratong Hospital
Operational Manager (Speciality) - Leratong Hospital
Operational Manager General Stream PNA 5 - Leratong Hospital
Assistant Director Radiographer (Ultrasound) Grade 1-3 - Leratong Hospital
Principal Clinical Psychologist - Leratong Hospital
Ultrasound/Sonography (Re-Advertise - Tambo Memorial Hospital
Operational Manager Nursing Pnb3 Speciality Paediatric - Bertha Gxowa Hospital
Food Service Manager(Re-Advertisement) - Dr Yusuf Dadoo Hospital
Secretary (Re-Advertisement) - Dr Yusuf Dadoo Hospital
Finance (Re-Advertisement) - Dr Yusuf Dadoo Hospital
Medical Officer Grade 1, 2 And 3 (20 Sessions) - Germiston Fps X1
Administrative Clerk (Revenue) - Chris Hani Baragwanth Campus
Permanent Medical Officer - Internal Medicine, Family Medicine, Psychiatry, Icu, Radiology, Obstetrics And Gynaecology, Paediatrics, Surgery, Ent, Orthopaedics, Urology, Ophthalmology, Accident And Emergency, Neurosurgery, Anaesthesia - Thelle Mogoerane Regional Hospital
Sessional Medical Officer - Internal Medicine, Family Medicine, Psychiatry, Icu, Radiology, Obstetrics And Gynaecology, Paediatrics, Surgery, Ent, Orthopaedics, Urology, Ophthalmology, Accident And Emergency, Neurosurgery, Anaesthesia, Dermatology - Thelle Mogoerane Regional Hospital
Sessional Therapeutic - Physiotherapy, Radiography, Dietician, Occupational Therapist, Social Worker, Speech & Audiology, Environmental Health, Electrocardiogram Assistant, Medical Technologist, Podiatry, Clinical Engineer, Optometrist, Sonographer - Thelle Mogoerane Regional Hospital

Operational Manager Nursing (Maternity) - Thelle Mogoerane Regional Hospital
Sessional Professional Nurses General - Thelle Mogoerane Regional Hospital
Professional Nurse Grade 1: Specialty Nursing Advance Midwifery - Thelle Mogoerane Regional Hospital
Assistant Manager Nursing General (Area) Day & Night Shifts - Thelle Mogoerane Regional Hospital
Professional Nurse Specialty (Advanced Midwifery)- Dr Yusuf Dadoo Hospital
Library Assistant - Ann Latsky Campus
Speech Therapy And Audiology (Dual Qualified) - Johannesburg Health District
Clinical Psychology - Charlotte Maxeke Johannesburg Academic Hospital
Forensic Pathology Officer (Level 7) - Springs Fps X1
Accounting Clerk (Level 5) - Dr. George Mukhari Academic Hospital
Forensic Pathology Officer (Level 7) - Heidelberg Fps
Physiotherapy Grade 1 – Johannesburg Health District
Chief Physiotherapist - Johannesburg Health District
Medical Registrar: Orthonolaryngology Surgery.Head And Neck-ENT - Dr George Mukhari Academic Hospital
Medical Specialist: Obstetrics And Gynaecology - Dr George Mukhari Academic Hospital
Medical Specialist: Paediatrics Surgery - Dr George Mukhari Academic Hospital
Medical Specialist: General Surgery - Dr George Mukhari Academic Hospital
Medical Specialist: Anaesthesiology Grade 1-3 - Leratong Hospital
Medical Specialist: Internal Medicine Grade 1-3 - Leratong Hospital
Medical Specialist: Obstetrician And Gynaecologist Grade 1-3 - Leratong Hospital
Medical Registrar: Diagnostic Radiology - Dr. George Mukhari Academic Hospital
Deputy Director:Mental Health – Head Office
Periodic Medical Officer - Dr George Mukhari Academic Hospital
Administration Clerk: Supervisor (Supply Chain Management-Demand Management) - Head Office
Assistant Director Supply Chain Management(Demand Management) – Head Office, Johannesburg
Assistant Director Patient Administration - Head Office
Assistant Director Non-Communicable Diseases Control (Ncd), Geriatric & Ltdot – Head Office
Deputy Director Medical & Therapeutic & Services (Rehabilitation Services) - Head Office, Johannesburg
Medical Officer : Ophthalmology - Dr. George Mukhari Academic Hospital
Professional Nurse (Quality Assurance) - Dr. George Mukhari Academic Hospital
Communication Officer - Head Office, Johannesburg
Medical Officer: Emergency Department (Re Advert) - Dr. George Mukhari Academic Hospital
Periodic Medical Officer: Emergency Department (Re-Advert) - Dr. George Mukhari Academic Hospital

DON'T BE A VICTIM OF BURSARY SCAMS AND FAKE JOBS ADVERTS!

Individuals looking at applying for government jobs, bursaries and learning opportunities should consider tips below:

- Search for opportunities on verified government platforms including social media platforms, websites and adverts through reliable newspapers, e.g. the Gauteng e-Recruitment System (Professional Job Centre), Department of Public Service Administration (DPSA) vacancy circular.
- Always follow instructions carefully and fill in Z83 with precision.
- Students who want to study towards a Higher Certificate in Emergency Medical Care (one year) or Diploma in Emergency Medical Care (two years) at Legbone College of Emergency Care. For more info visit: <https://lcoec.ac.za>
- Study towards a Diploma in nursing in various specialties including critical care nursing, trauma and emergency nursing, amongst others at the Gauteng College of Nursing. For more info, please call: 011 644 8946

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TO APPLY**



NOTE: Applications should be submitted strictly online at the following E-Recruitment portal: <http://professionaljobcentre.gpg.gov.za>. No hand

delivered, faxed or e-mailed applications will be accepted. NB: For assistance with online applications please e-mail your query to e-recruitment@gauteng.gov.za.