

MORUO

MY BUSINESS | MY GAUTENG | MY ECONOMY

ISSUE 38 | FREE COPY

GGT2030
GROWING GAUTENG TOGETHER

A NEW

Dawn

FOR THE TOWNSHIP
ECONOMY

BUDGET VOTE

R1,9 billion
Budget for GDED

7



PROFILE

8 INNOVATIVE SOLUTIONS
FOR WATER TREATMENT:
Tumi Nkatlo, Managing
Director of BN-Aqua Solutions.



GAUTENG PROVINCE
ECONOMIC DEVELOPMENT
REPUBLIC OF SOUTH AFRICA



In the past financial year, we have had to readjust our plans, policies and programmes given the less-than-stellar macro-economic headwinds.

Of course, this is not unique to the province but the cumulative negative impact has been more prevalent in the Gauteng province. This is the situation that prompted the Provincial Executive Council (EXCO) to request the Gauteng Department of Economic Development (GDED) to develop the GPG B-BBEE and Local Content and Production Compliance Framework.

The Framework has been developed using existing strategies, policies, budgets, and institutions, from the national and provincial governments. The importance of this framework for the GPG and its entities in procuring locally manufactured goods and services cannot be underestimated. The Local Content Framework is meant to achieve our objectives to grow the economy, create job opportunities and close the inequality gap that is currently prevalent in our townships. The World Bank has premised South Africa as the most economically unequal society in the world, and this is evidenced by many factors, particularly the Gini-coefficient.

The Growing Gauteng Together (GGT) 2030 guided the process of setting targets that need to be achieved by 2030. As such, the province has broken down some of these targets into measurable targets that need to be achieved each financial year up to 2030.

The process of achieving the set targets emanate from key government strategies, policies, budgets, and institutions. The Industrial Policy Action Plan (IPAP) provided the approach that needs to be followed in growing the economy, where key sectors of our province and the budget that is spent by public institutions on those sectors are targeted.

The Local Procurement Accord of 2011 gives us a target of 75% for local procurement by Government and the private sector that needs to be achieved on locally manufactured goods. The Broad-Based Black Economic Empowerment (B-BBEE) Act provided the support for previously disadvantaged groups, which will enable them to participate in the mainstream of the economy.

In this sense, the GPG is planning to start the implementation of the GPG B-BBEE and Local Content and Production Framework in the

next financial year (2022/23FY).

All provincial departments have committed to the Framework through budgets and programmes that will ensure the effective and efficient implementation of the B-BBEE Act and Local Procurement Accord (2011).

The provincial budget also identifies key programmes that will benefit from this budget which will be targeted for compliance with local production and content.

The implementation plan has been developed and GDED will be monitoring all public institutions to ensure compliance starting from 2022/23FY.

One of the seminal strategic instruments and platforms to enforce and implement is the GPG War Room. The GDED established the War Room which is now a provincial structure that is meant to support the implementation of the framework.

The War Room has built the necessary capacity, using the public and private sector institutions (knowledge and experience) in the province. There are several work-streams that have been established and each workstream is focusing on

one of the 10 high-growth sector outlined in the GGT2030 plan of action.

In conclusion, the Gauteng Provincial Government is expecting the implementation of the GPG B-BBEE and Local Content and Production Compliance Framework to deliver on the key provincial objectives (economic growth, job creation and closing the inequality gap). Based on the GPG plan, all public and private sector institutions in the province should be implementing the framework starting from the 2022/23FY until 2029/30FY.

The province is confident that the GGT2030 targets would be achieved based on the commitments that have been demonstrated by the public and private sector institutions.

THANK YOU!



MR. PARKS TAU
Gauteng's MEC for Economic Development, Environment, Agriculture and Rural Development

“The War Room has built the necessary capacity, using the public and private sector institutions (knowledge and experience) in the province.”

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GAUTENG DEPARTMENT OF ECONOMIC DEVELOPMENT
SOCIAL MEDIA NETWORK



Information Communication Technologies (ICT's) have become a meaningful part of the global economy. We now live in a time where information is readily available at our fingertips and we can access information anywhere and at anytime we want.

Over the last couple of years there has also been an increase in the use of social media platforms as a way of accessing information; many organisations have taken note of this and are now embracing social media platforms as an alternative way of reaching their stakeholders.

The Gauteng Department of Economic Development, as a department that is responsible for economic growth in Gauteng, wants all departmental information to be accessible to all members of the public, particularly the people of Gauteng.

Therefore the department is using various social media platforms as an alternative way of reaching the public.

Like our Facebook page:
Gauteng Department of Economic Development



Follow us on Twitter:
@GautengDED





GPG Boosts the Township Economy

The Gauteng Provincial Government has spent more than R20 billion procuring goods and services from township-based enterprises between 2014 and 2019. This is part of the efforts by the provincial government to provide support to township businesses through the transformative public procurement policy.

A total of R5.6 billion was spent on women-owned enterprises, R5.3 billion on youth-owned enterprises and R470 million on enterprises owned by people with disabilities.

In addition, 3 198 township suppliers were trained on supplier development and 2881 suppliers were trained on how to prepare tender documents and access government opportunities.



Revamp of the Youth Programme

The Gauteng Provincial Government is repackaging the Tshepo 1Million flagship programme into a bigger and wider integrated youth development intervention.

In preparation for this new phase of a rebooted Tshepo programme and integrated initiatives, Gauteng Premier, David Makhura said he would soon appoint a civil-society led Youth Advisory Panel which will be supported by the Youth Directorate in the Office of the Premier. "Young people must be at the centre of helping government to respond to the current youth unemployment emergency," said Premier Makhura.

The first iteration of this Programme, Tshepo 500 000 ran from 2014 to 2016 and reached 211 642 young people. According to the Premier, the programme was too fragmented and it became clear that a much more systematic and integrated approach was needed.

Between 2017 and 2021 the Gauteng Provincial Government then partnered with Harambee Youth Employment Accelerator to upscale the flagship programme to Tshepo 1 Million and this created demand-driven learning, earning and entrepreneurship opportunities to 718 636 young people in Gauteng in the past five years.



New Board at Gauteng Gambling Board

Gauteng Economic Development, Environment, Agriculture and Rural Development MEC Parks Tau recently announced the appointment of new board members for the Gauteng Gambling Board (GGB).

Advocate Anthea Platt SC has been appointed as chairperson of the board and businessman Timothy Sukazi as her deputy. The appointment of the new board is part of measures undertaken by MEC Tau to strengthen governance and management at the Gauteng Gambling Board. MEC Tau has directed the new board to resolve matters of governance, including the appointment of the GGB's executive management.

"The GGB, which is responsible for regulating the gambling industry in the province, is critical to Gauteng's economy. The gambling industry in Gauteng plays an important role in assisting the provincial government to create jobs and to grow the province's economy," said MEC Tau.

WAR
ROOM

Tshepo 1 Million

AND SKILLS DEVELOPMENT

GGT2030
GROWING GAUTENG TOGETHER

Dinokeng
Africa in one day

aide
Automotive Industry Development Centre
Your partner in becoming globally competitive

DIGNITY
JUSTICE
FREEDOM
EQUALITY
EMPOWERMENT
DEMOCRACY

CONSTITUTIONHILL

GEP
Gauteng Enterprise Propeller



GAUTENG
GROWING GAUTENG TOGETHER

cradle of humankind
© world heritage site

GAUTENGIDZ
INDUSTRIAL DEVELOPMENT ZONE

THE INNOVATION HUB
Innovation Capital for Gauteng City Region
A subsidiary of the Gauteng Growth and Development Agency

MEC Tau Holds Engagements with Captains of Industry

Gauteng Economic Development, Environment, Agriculture and Rural Development MEC Parks Tau held engagements with captains of industry from the 10 high-growth sectors.

Each roundtable focused on discussion between a select group of leaders within each of the 10 high-growth sectors.





A New Dawn for the Township Economy

Following rigorous consultations with stakeholders, the Gauteng Township Economic Development Act was signed into law by Gauteng Premier, David Makhura on 29 April 2022 at Orlando Communal Hall, Soweto.

This marks the beginning of a momentous journey in affirming practically the citizens and communities of townships and informal settlements in the Gauteng City-Region (GCR). The passing of the Gauteng Township Economic Development Act by the Gauteng Legislature is welcomed as an opportunity to rebuild progressively the economic geography of townships and disadvantaged communities.

The Gauteng Township Economic Development Act provides a legal mechanism for the promotion and development of the township economy, and to ensure that there is a conducive, less bureaucratic environment for SMMEs to climb the economic ladder. In its wide implementation, the Township Economic Development Act promises to unleash a Township Partnership Fund for township-based businesses, support the Taxi Rank economy, the Backyard Real Estate developments, and the upliftment of township Retail Businesses. The Partnership Fund is an instrument to support SMMEs through blending government money with private sector money working with smart platforms or

intermediaries to run portfolios of loans to SMME operating in the township economy.

The Act is a significant regulatory and policy instrument to affirm citizens and communities in the GCR with meaningful classes of benefits. Overall, these instrumental benefits are geared towards, amongst others:

- (i) the promotion of inclusive human settlements by bringing people closer to economic opportunities,
- (ii) the development of a real commuter economy that uses taxi ranks and convert them into mini-business and commercial districts,
- (iii) the integration of unused land, abandoned buildings and forgotten industrial estates into township value chains to turbo-charge the economic growth of the GCR, and
- (iv) the creation of a new economic geography through the township enterprise zones.

"The Gauteng Township Economic Development Act is a game-changer that should be supported since it facilitates a multi-dimensional way for the Gauteng Provincial Government (GPG) to change how townships are regulated and governed so that they become areas of employment-creating commercial activity," said MEC

for Economic Development, Environment, Agriculture and Rural Development, Parks Tau.

"It is a progressive Act to set up better procurement rules that allows government and contractors to buy from large groups of township-based firms. It is a progressive Act to deploy a dedicated financing mechanism to establish an SME Fund to provide wholesale and blended finance to intermediaries that can de-risk lending to township-based firms," MEC explained.

"As the Gauteng Department of Economic Development (GDED), led by Premier David Makhura for this 6th Administration, we urge the private sector to join us in implementing Growing Gauteng Together 2030 (GGT2030) plan of action, now enabled by this Act, to link township investment facilitation to value-chain transformation and SMME empowerment through active enterprise development and supplier development."

The MEC emphasised that government needs tangible and meaningful industry support to build an inclusive consumer economy in township areas to collectively generate thousands of new employment opportunities even in the gig economy.

"We urge the private sector to partner with government to develop the commuter taxi economy that services around 6-million commuters

every day. We encourage the private sector to come on board to explore and maximise opportunities in the backyard shacks economy which is home to 4-million people so that they can build flats and small businesses that eventually become township high-streets," said MEC Tau.

Additionally, the Township Economic Development Act is welcomed since it is a legislative and programmatic policy mechanism to create thriving township enterprise zones. In these zones, there is space to implement "benefit stacking". This means township businesses, formal and informal, will be enabled to be fully-licensed to operate, to access benefits available in the mainstream economy, to gain access to new markets linked to both government and big business.

"As the Gauteng Provincial Government, once again, we welcome the passing of the Township Economic Development Act as indeed a new deal and legal mechanism to rebuild better township economies in this post-pandemic trajectory," said MEC Tau.

TO DOWNLOAD THE ACT, PLEASE VISIT: WWW.GAUTENG.GOV.ZA/DEPARTMENTS, CHOOSE THE DEPARTMENT OF ECONOMIC DEVELOPMENT TAB, AND THEN CLICK ON PUBLICATIONS

VIEWS ABOUT THE

Act

"The Gauteng Township Economic Development Act now compels provincial government and municipalities to procure goods and services from local township-based businesses owned by South Africans. It also encourages business to manufacture such goods locally so that jobs can be created in the townships."



"The Act will make it easy to release land for Township Economic Development and lease such land on a long-term basis to those township entrepreneurs who want to grow food and expand their businesses." - **Gauteng Premier, David Makhura**

"This has not been a smooth road; it has taken the province a very long time to get to a point where we can finally see the realisation of this Township Economic Development Act." - **Mbali Hlope, MEC for Sport, Arts, Culture and Recreation.**

"It is a milestone that over the years, signing off the bill into an Act should not be perceived or seen as an end. It must be perceived in the context of a new beginning of a new deal." - **Elias Monage, Black Business Council.**

"We have been asked to pull in funds from other partners to make sure that this Township Economic Development Act becomes a reality." - **Saki Zamxaka, CEO of GEP.**



"Indeed to us it is a historic day, a watershed moment that we are gathering today to witness this."

As Soweto Business Collaboration, we will celebrate this every year because we see the apartheid laws as a venom that left us out of the economy. We see this as an anecdote that will allow to do what need to be done on the ground." - **Lucky Khetlela, Soweto Business Collaboration.**

"It must resonate with us that we must never be apologetic to be patriotic about township economic development, whether it is in Gugulethu or Tembisa, Soweto, Mamelodi and even the villages and rural areas. If we don't put the initiatives ourselves, no one will come from any part of the world to save our people from poverty or even improve their lives." - **Muvhango Lubusha: Black Management Forum.**

"Our cries have been heard, now the real work of implementation needs to be done. Unfortunately, so many policies and acts have been enacted since 1994 but few of them have been able to yield the count of mass and upliftment that the freedom charter has promised."

We as Gauteng Nafcoc applaud this act and look forward to continue with our relationship." **Themba Ndlovu, NAFCOC, Soweto.**

"I am a son of a spaza shop owner, I am a son of the township economy. Today I am lucky enough to work at Standard Bank and am passionate about the work that the bank is doing in supporting local development of entrepreneurs. As the Standard Bank we often say; that Africa is our home and we drive the growth – and indeed the township is our home and we aim to drive growth." - **Khetha Mazibuko, Standard Bank.**

R1,9 billion BUDGET FOR GDED

Gauteng MEC for Economic Development, Parks Tau, tabled the 2022/2023 Budget Vote Speech at Gauteng Legislature on 20 May 2022.

The Gauteng Department of Economic Development (GDED) has been allocated an Aggregated Budget of R5,3 billion over the 2022 Medium Term Expenditure Framework (MTEF) budgeting cycle.

"The outer year budget allocation (2023/24 and 2024/25) decreases by 10 percent and 13 percent respectively, which translates to a nominal decrease of R200 million

and R223.7 million in the respective years," said MEC Tau.

For the 2022/23 financial year, the budget amounts to R1,9 billion. The budget is costed and aligned to the 2022/23 Departmental Annual Performance Plan.

"Specifically, 15 percent of the budget is allocated towards Compensation of Employees (Funding of the wage bill, cost of living adjustment and anticipated public sector wage agreement for 2022), 10 percent is allocated to Goods and Services, 75 percent

(R1,488 billion) goes towards funding the work done at the Agencies' and the Tshwane SEZ," explained MEC Tau.

The GDED has put stringent controls to ensure that its Entities direct the budget towards the attainment of the GGT2030 priorities and 1 percent (R14,5 million) of the budget is allocated towards the procurement of Machinery and Equipment.

Furthermore, the Department has committed itself on collecting an amount of R3,7 billion over the 2022 MTEF cycle. Approximately

94 percent of the revenue will be collected through Casino Taxes and 6 percent will be coming from Liquor Licences.

Departmental Revenue Target for 2022/23 financial is R1,153 billion and R1,083 billion is for the Gauteng Gambling Board while R70 million is for the Gauteng Liquor Board.

"Gauteng Department of Economic Development remain resolute and well on course to implement the GGT2030 plan of action so that, ultimately, we build back better on our democratic gains," said MEC Tau.



MEC PARKS TAU (MPL)

MEC for Economic Development, Agriculture, Environment and Rural Development

Gauteng Department of Economic Development

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BY NALEDI SIBIYA

TUMI NKATLO

INNOVATIVE SOLUTIONS FOR WATER TREATMENT

In this edition of Moruo, we chat to Tumi Nkatlo, Managing Director of BN-Aqua Solutions. Born in Welkom (Free State), Nkatlo is a chemical engineering graduate from the University of Johannesburg.

Question 1: What inspired you to start a business?

TN: I have heard a number of times that water is a scarce resource and this is what inspired the formation of BN-Aqua Solutions. During my tenure as a metallurgist in the mining industry, I noticed the amount of contaminated acidic mine water found underground. This water is highly acidic and therefore not drinkable, and this is where I have identified this problem and wanted to solve it by treating the contaminated mine water to drinking stage.

Question 2: What is unique about your business?

TN: On this project, we use a waste product to treat the contaminated acidic mine water to drinking stage and this waste slag is cheaper to procure and locally available. This makes our treatment process cheaper and qualifies this project for circular green economy as we use a waste product to treat another waste stream.

Question 3: What are some of the challenges you have experienced in

starting your own business?

TN: Funding is one of the challenges to date. Penetrating the market is another one. We have already built a prototype at the CSIR which treats 20 000 litres per day to prove our concept as we have successfully treated acid mine drainage from gold and coal mines, and the prototype result was drinking water. One of the challenges is lack of confidence in SMMEs from the big corporates to afford us an opportunity to solve this water problem on an industrial scale.

Question 4: What are some of the opportunities you have seen in the business industry so far?

TN: Water availability is still a problem as we have experienced restrictions in South Africa. The treated water can be used for drinking, irrigation and agricultural purposes in order to increase our food security, so this water problem has extended our scope to the agricultural sector and beyond since Covid 19 also requires us to wash our hands regularly with clean water.

Question 5: What type of support have you received from government?

TN: We have entered a number of competitions from 2016 to date:

2016 - Jozi My Beginning which was run by the City of Johannesburg and the Resolution Circle under the then Mayor (MEC Parks Tau) where we received R 500k to build our first prototype, which then treated 35 00 litres per day plant.

2018 - The Innovation Hub: We were finalists on the green economy project and the money (R100 000) was used for the pilot test-run, milling of the slag and to create our website (www.bnaqua.co.za).

2018 - Technology Innovation Agency: We received R650 000 in order to expand the plant to 20 000 litres per day and conduct mineralogy analyses to quantify saleable minerals (Gypsum, Magnetite and synthetic lime) found on the residual slag.

2019 - Indalo Inclusive: We were the Seed award winner of R 100k which was used for the laboratory analyses

and we conducted a number of tests for potential mining clients.

Currently, we are incubated by Lepharo (provided me with banners and business cards) and the Black Umbrellas (we won R15 000 during Global Week Pitching Session and also registered a Higher Certificate in Business Management)

Question 6: Who are some of the people that inspired you to start a business?

TN: I have drawn inspiration from the likes of the late Ntate Richard Maponya and Ntate Patrice Motsepe as I have read their biographies.

Question 7: What advice would you give an aspirant entrepreneur?

TN: No one believes your story until it becomes a success, so you have a responsibility of making it a success by being persistent and believing in your dreams.

FOR MORE INFORMATION ABOUT BN-AQUA SOLUTIONS, PLEASE VISIT; WWW.BNAQUA.CO.ZA OR EMAIL TUMI@BNAQUA.CO.ZA



The Gauteng Provincial Government and the Government of the United States LAUNCH THE TRADE INVESTMENT FRAMEWORK

The U.S. Consulate General in Johannesburg and the Gauteng Provincial Government jointly launched the Trade-Investment Framework. At the launch, Gauteng Economic Development, Environment, Agriculture and Rural Development MEC Parks Tau and the U.S. Consul General in Johannesburg, Vincent Spera, pledged to deepen cooperation and coordination to promote and increase bilateral trade and investment through various engagements, events, and high-level interactions.

The Trade-Investment Framework will foster an equitable partnership to pave the way for agency-to-agency collaboration between the two governments, in the following key areas:

- (1) Digital technologies and information and communications technology (ICT)
- (2) Urban development/township economy, tourism, and creative industries
- (3) Transportation, infrastructure, and logistics
- (4) Agriculture; and
- (5) Climate and energy.

The GPG and US government believe the working group framework will help to provide structure to our continued engagement, provide greater growth and prosperity for both South Africa and the United States, and encourage policies that increase openness and competition within the region.

Speaking at the launch, MEC Tau said, "The United States is a key tourism and business market for Gauteng, and the biggest source of foreign direct investment (FPI) for the Gauteng province, so I am excited about the potential for further investment and economic growth for both regions through the

Trade-Investment Framework."

Consul General Spera said, the "Trade-Investment Framework builds on our strong relationship with Gauteng and the U.S. government's commitment to increasing our already robust trade and investment. We fully appreciate the central role that Gauteng plays in driving South Africa's economy. We also know that that the Gauteng Province's economic potential, increasing integration into global markets and expanding infrastructure provide a remarkable opportunity to enhance U.S. trade and investment ties in South Africa and across the continent."

The economic relationship between the United States and Gauteng Province is robust and growing. In 2020, bilateral trade grew despite the COVID-19 pandemic and reached a record 21 billion USD last year. U.S. sourced foreign direct investment (FDI) has created more jobs than any other country. Hundreds of companies in Gauteng export to the United States as part of this reciprocal trade. Gauteng companies are also setting up operations in the United States or forming commercial partnerships with U.S. companies. The Trade-Investment Framework looks to build on these and many other past successes.



WE FAST-TRACK DOING BUSINESS

The GGDA provides a seamless one-stop-shop service aimed at unlocking investment and expansion opportunities for local and global businesses, whilst facilitating the ease of doing business.

FIND OUT MORE



Know Your Rights Before Buying Products

The Gauteng Office of Consumer Affairs (GOCA) has urged consumers to be vigilant and know their rights before buying products. Too often, consumers are misled by claims of good quality, unfair trade practices, flashy packaging, deceptive advertising and dubious items, and are unable to make rational decisions.

In addition, the Covid-19 pandemic has had a significant impact on local consumer markets. One of GOCA's concerns is the rise in prices of goods and services to unjustified levels. Furthermore, consumers had engaged in panic buying of some items (e.g. face masks, tissue paper, soaps, sanitisers and groceries, etc.), creating an environment that makes them vulnerable to abuse.

"The Gauteng Department of Economic Development, through GOCA, is mandated to protect and promote the consumer rights of Gauteng residents. This entails educating consumers and businesses about consumer rights and responsibilities," said MEC Parks Tau.

CHOOSE BETTER, CHOOSE WISELY
Consumers have a right to choose where they spend their hard-earned cash. Spend your money wisely

on goods and services that leave a smaller carbon footprint. Choose to do business with suppliers that support sustainability efforts. Buy quality/durable products that are built to last a long time and buy items that you need. If you need to replace something you already own, try to have it repaired first. This will save you lots of money.

BUY ECO-FRIENDLY PRODUCTS/ MATERIALS AND REUSE

Save the environment and opt for reusable and eco-friendly products and materials such as eco-friendly clothing, recycled products, chemical-free items/products, chemical-free household cleaners, etc. Reduce waste and protect the environment, choose reusable products over single-use. Reuse products/materials as many times as possible before binning/ditching them. Cut down on waste and invest in some reusable shopping bags and

bring your bag to the store.

RECYCLE PROPERLY

Recycle it if you cannot reuse it. Make sure you put garbage/rubbish in the correct bins. Check with your municipality for drop-off sites and try to get your items to the proper disposal sites, for example, electronic appliances, batteries, etc.

CONSUME BETTER, SAVE ENERGY

Conserve the energy and water in your home. Use less electricity, purchase energy-efficient products and equipment; use energy-efficient light bulbs (LED lights); turn your refrigerator down; turn unused appliances and equipment off; turn off the lights when not in use and unplug unused electric appliances. The use of energy-efficient appliances in your home helps save energy that can also help reduce gas emissions and help protect the environment. Use less

water by fixing leaky taps; turning off the tap while you brush your teeth, collecting and using rainwater for watering plants.

BUY LOCAL

Shop within the borders, support local products, buy from local artists and retailers before you click for that two-day shipping. Visit Proudly South Africa's dedicated online shopping platform on www.rsamade.co.za. It is important to think about the path your goods take to get to you. All that packaging combined with the fuel needed for delivery takes a toll on the environment. Check out your local farmers' market for freshly packaged food, buy organic fruits and veggies. By buying local, we retain and may even re-create some of the jobs that have been shed over the last few months and put South Africa and South Africans back to work.

For more information, advice and consumer-related complaints, please contact the Gauteng Office of Consumer Affairs on (011) 355 8006 or email consumer@gauteng.gov.za.

Gauteng Office of Consumer Affairs

KNOW YOUR CONSUMER RIGHTS

You have rights as a consumer. Understand them. Enforce them.

Right No. 1

CONSUMERS HAVE A RIGHT TO HIGH-QUALITY GOODS AND SERVICES.

Consumers are entitled to products and services of good quality.

Right No. 2

CONSUMERS HAVE A RIGHT TO REASONABLE TERMS AND CONDITIONS.

Suppliers must not offer to agree to supply any goods or services at a price or on terms that are unfair, unreasonable, or unjust.

Right No. 3

CONSUMERS HAVE A RIGHT TO PRODUCTS OF FAIR VALUE, GOOD QUALITY, AND THAT ARE SAFE.

Consumers have a right to goods that are free of defects. If the goods breakdown within six months of being bought, the supplier must either repair, replace or refund the customer for the broken goods.

REPORT A COMPLAINT?

011 355 8006
consumer@gauteng.gov.za

All of our services are free

GDED GROUP CONTACT DETAILS



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 Twitter: @GautengDED

GAUTENG OFFICE OF CONSUMER AFFAIRS (GOCA)

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 Tel: 011 355 8006 /8019
 Email: consumer@gauteng.gov.za
 Website: www.gauteng.gov.za

GAUTENG LIQUOR BOARD (GLB)

Address: 124 Main Street, Corner Main and Kruis Streets (opposite Carlton Centre) Johannesburg.
 Tel: 011 085 2245/ 223
 Website: www.gauteng.gov.za

GAUTENG ENTERPRISE PROPELLER (GEP)

Address: 124 Main Street, Marshalltown Johannesburg.
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 Email: gepenquiries@gep.co.za
 Website: www.gep.co.za

GAUTENG GAMBLING BOARD (GGB)

Address: 125 Corlett Drive, Bramley, Johannesburg
 Tel: 011 581 4800
 Website: www.ggb.org.za

GAUTENG GROWTH AND DEVELOPMENT AGENCY (GGDA)

Address: 124 Main Street, Marshalltown, Johannesburg.
 Tel: 011 085 2321
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THE INNOVATION HUB (TIH)

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 Instagram: theinnovationhub

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Address: 30 Helium Road, Automotive Supplier Park, Rosslyn EXT 2, Pretoria.
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CONSTITUTION HILL (Con Hill)

Address: 11 Kotze St, Johannesburg.
 Tel: 011 381 3100
 Email: info@constitutionhill.org.za
 Website: www.constitutionhill.org.za
 Facebook: Constitution Hill (South Africa)
 Twitter handle: @VisitConHill
 Instagram: visitconhill

GAUTENG INDUSTRIAL DEVELOPMENT ZONE (GIDZ)

Address: Office NL 46, 3rd Floor North Wing OR Tambo International Airport.
 Tel: 010 001 9120
 Email: info@gidz.co.za
 Website: www.gidz.co.za

GAUTENG TOURISM AUTHORITY (GTA)

Address: 124 Main Street, Marshalltown, Johannesburg.
 Tel: 011 085 2500
 Email: info@gauteng.net
 Website: www.gauteng.net
 Facebook: @ilovegauteng
 Twitter handle: @visitgauteng
 Instagram: visitgauteng

CRADLE OF HUMANKIND HERITAGE SITE AND DINOKENG PROJECT

Address: 124 Main Street Marshalltown, Johannesburg.
 Tel: 011 085 2500
 Email: dumisani@gauteng.net
 Website: www.cradleofhumankind.net and www.gauteng.net/dinokeng

TOWNSHIP ECONOMIC DEVELOPMENT ACT

“Township Economic Development Act is a new deal and legal mechanism to rebuild back better township economies in this post-pandemic trajectory.”

Parks Tau, MEC for Economic Development, Environment, Agriculture and Rural Development.



GAUTENG
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA



GGT2030
GROWING GAUTENG TOGETHER