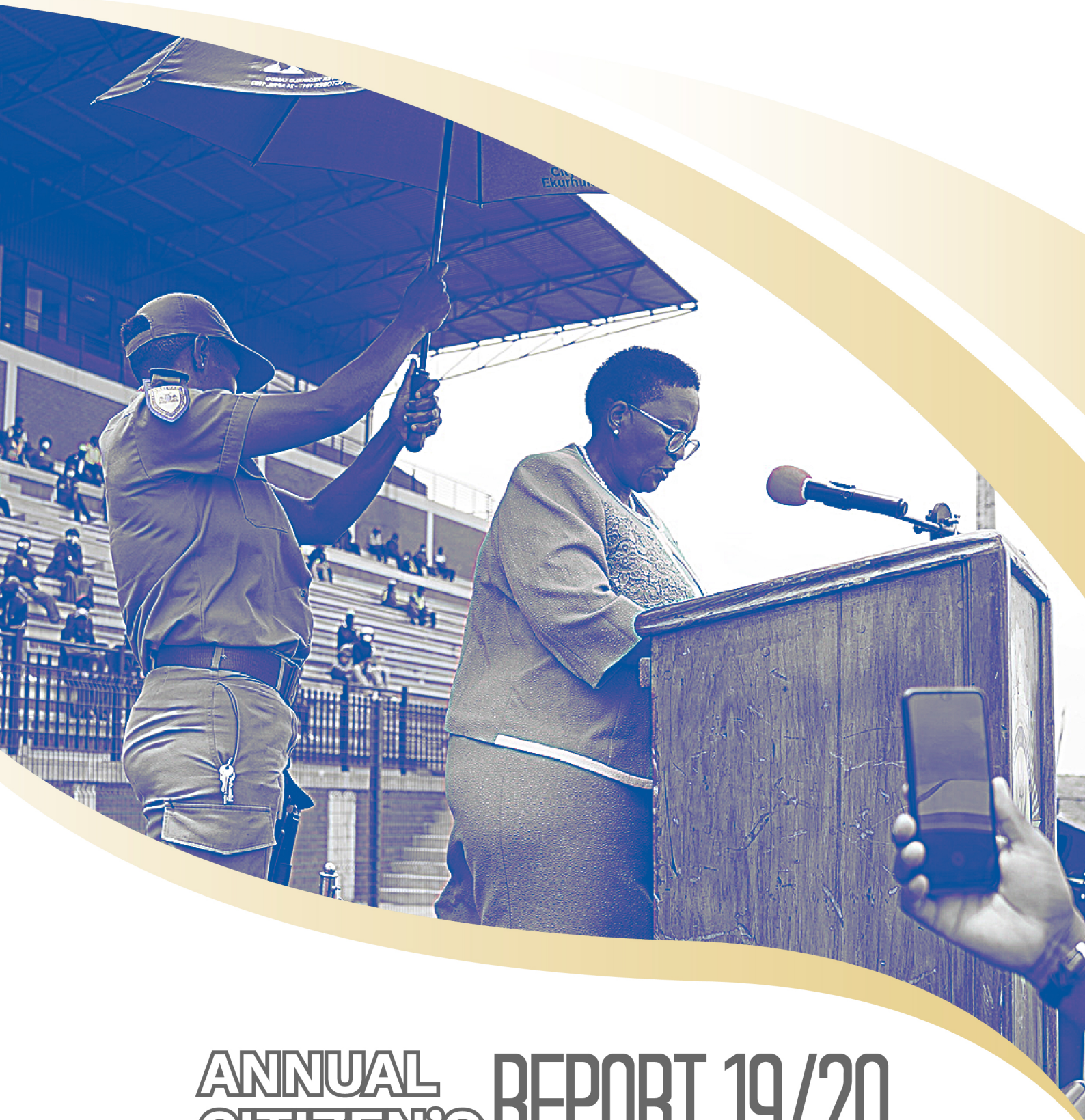




**GAUTENG PROVINCE**  
COMMUNITY SAFETY  
REPUBLIC OF SOUTH AFRICA

**GGT2030**  
GROWING GAUTENG TOGETHER



# ANNUAL CITIZEN'S REPORT 19/20

GAUTENG PROVINCIAL GOVERNMENT, SOUTH AFRICA  
64 Pritchard Street, Johannesburg 2001, South Africa Tel 011 689 3600 fax 011 698 3655

# WHO ARE WE?

We are the Gauteng Department of Community Safety (GDSCS). The core mandate of the Gauteng Department of Community Safety is derived from section 206 (3) of the Constitution of the Republic of South Africa, 1996 (the Constitution), which empowers the Department, among others, to:

- Monitor police conduct;
- Oversee the effectiveness and efficiency of the police service, including receiving reports on the police service;
- Promote good relations between the police and the community;
- Assess the effectiveness of visible policing; and
- Liaise with the Cabinet member responsible for policing, or the Minister of Police, with respect to crime and policing in the province.

## VISION

To realise Gauteng as a safe and secure Province.

## MISSION

As outlined in the strategic plan 2015-2020, the mandate of the Gauteng Department of Community Safety (the Department) is to ensure effective oversight over the province's law enforcement agencies and to reduce the number of road accidents and fatalities in the province. In addition, the Department is the lead Department in implementing Provincial Outcome 3 which ensures that 'all people in Gauteng are and feel safe'. During the period under review, the Department's mission was to improve public safety in the province through:

- Monitoring and evaluating the effectiveness and efficiency of policing agencies;
- Effectively implementing and promoting appropriate social crime prevention initiatives;
- Providing traffic management services;
- Coordinating efforts and programmes in the criminal justice system;
- Educating and empowering citizens on issues of public safety;
- Improving and strengthening relations between the police and communities;
- Determining community policing needs and priorities, in keeping with the provisions of section 206(1) of the Constitution of the Republic of South Africa.

## VALUES

The Department continued to subscribe the following values:

- Honestly;
- Excellence;
- Accountability;
- Respect; and,
- Transparency.

## **WHAT WE DO?**

The Department is tasked with ensuring that the people of Gauteng not only feel safe but that safety becomes their lived reality each day by:

- Provincial Secretariat

The central aim of the programme is to contribute towards improved police performance by overseeing the effectiveness and efficiency of the province's law enforcement agencies, which includes receiving reports on these agencies of law enforcement. The programme is also responsible for the determination of policing needs and priorities for the province to give effect to the provisions of section 206(1) of the Constitution.

- Traffic Management

## **WHO IS IN CHARGE?**

The MEC for the Department of Community Safety, Honourable Ms. Faith Mazibuko, is an elected politician and is responsible for directing the department's activities in line with National and Provincial priorities.

Mr. Sipho Thanjekwayo is the Acting Head of the Department, appointed by the Premier, to ensure that the Department implements the policies of the Provincial Executive Committee effectively and efficiently.

## **OUR STANDARDS**

Our service standards are set in consultation with our customers. Below are our service standards and the results we achieved in 2018/2019:

MAIN SERVICE AND STANDARDS	CURRENT/ ACTUAL STANDARD OF SERVICE
REDUCTION IN ROAD FATALITIES	12% annual reduction in road fatalities
Consultation	<ul style="list-style-type: none"> <li>• Public meetings</li> <li>• Imbizos</li> <li>• Awareness sessions</li> <li>• Door to door campaign</li> <li>• Road safety sectors (i.e. Faith – based Organisations, Traditional Healers Associations, Liquor Traders, Taxi Industry, and Bus Associations).</li> </ul>
Access	<ul style="list-style-type: none"> <li>• Walk-in service</li> <li>• Fax or email</li> <li>• Website</li> <li>• Post</li> <li>• Social Media (i.e. Twitter, Face book)</li> </ul>
Courtesy	<ul style="list-style-type: none"> <li>• Acknowledgement of complaints and investigation thereof</li> <li>• Provision of feedback</li> </ul>
Information	<ul style="list-style-type: none"> <li>• Information brochures, talks, presentations</li> <li>• Pamphlets</li> <li>• Leaflets</li> <li>• Electronic Message Bars</li> <li>• Display of Smashed Vehicles at strategic locations</li> </ul>
Open & Transparency	<ul style="list-style-type: none"> <li>• Information sharing sessions with stakeholders (internal and external)</li> <li>• Awareness campaigns</li> </ul>
Redress	<ul style="list-style-type: none"> <li>• Continuous engagement with Roads and Transport</li> <li>• Intergovernmental Relations</li> </ul>
Value for money	<ul style="list-style-type: none"> <li>• Safer pedestrian crossing</li> <li>• Improved road infrastructure</li> <li>• Decreased number of fatalities</li> </ul>

# TO BE ACHIEVED

In order to continually improve our services the Department shall:

<p><b>Overseeing the effectiveness and efficiency of the police service</b></p>	<p>The Department has been entrusted with the function of coordinating the Criminal Justice System (CJS) in order to, enhance the law enforcement oversight function in the Province.</p> <p>The Department will continue to monitor 55 priority police stations closely and hold management accountable to improve the state of policing in the Province. On a quarterly basis, the Department together with LEAs convene Gauteng Information on Police Performance System (GIPPS) and Quarter Review Session to discuss performance, this is part of the Oversight responsibility of the Department. This present an opportunity to the Department to be pragmatic in its approach wherein there is observable impact on identifies areas.</p> <p>The Gauteng Province has been impacted by the Covid-19 pandemic. During the lockdown period the Province experience spike in Gender Based Violence and Femicide (GBVF) cases. Therefore, the Department was forced to stretch its resources to provide much need support to victims during these unprecedented times. There is a need to deepen our campaigns and efforts in dealing with the scourge of GBV and femicide. Through Ikhaya Lethemba, we continue to strive for adequate support services for victims of GBV and this includes providing holistic psycho-social services and medico-legal support to victims of GBV</p> <p>The department continues to strengthening the Social Movement against crime in the Province and safety structures such as Community Policing Forums(CPFs) and Community patrollers by providing support such as training, tools of trade, uniform and continuous assessment to measure the effectiveness of these structures.</p>
---	--

The Department will employ an additional 400 additional traffic police officers over the next three years, to increase visibility and enhance road safety and we will also set up a state-of-the-art Provincial Integrated Command Centre where public law enforcement agencies and private security companies will share resources and crime-fighting technological capabilities. This Provincial Integrated Command Centre will, amongst other initiatives, integrate all cameras installed in malls, CBD's and on the roads to track down criminals. This will integrate the use of drones and other cutting-edge technologies. The Department has also prioritised the deployment of resources relating to personnel and vehicles in the crime hot spots within the ranks of law enforcement. The police will be provided with 100 high-performance vehicles fitted with cutting-edge crime-fighting technology, 50 additional patrol cars and 12 mobile police stations for public events to enhance police visibility in crime hotspots, highways and in public spaces on a 24-hour basis.

## **OUR ORGANISATION AND STAFFING**

The Department's total staff establishment as at 31 March 2020 was 1422.

- Filled Posts = 1189
- Vacant posts = 233

## **RACE DISTRIBUTION**

- African : 1112
- Coloured : 27
- Indian : 9
- White : 41

## **GENDER DISTRIBUTION**

- Male : 615
- Female : 574

Total gender distribution = 1189

## **GENDER DISTRIBUTION AT SENIOR**

- Male : 10
- Female : 8

## **EMPLOYEES WITH DISABILITY**

- Male : 9
- Female : 9

Our employees are diverse in that all staff members can speak at least one of the eleven national languages.

# WHERE CAN WE BE FOUND?

Departmental website: [www.gautsafety.gpg.gov.za](http://www.gautsafety.gpg.gov.za) or [gautengonline.gov.za](http://gautengonline.gov.za)

Head office 64 Pritchard Street Johannesburg 2001	Postal Address Private Bag X 23 Marshalltown 2107
Web: <a href="http://www.gautsafety.gpg.gov.za">www.gautsafety.gpg.gov.za</a> Facebook: Gauteng Department t of Community Safety Twitter@Com-Sfaety-GP	

Name of Regional Offices	Physical Address
Pretoria Regional Office Pretoria Traffic Road Safety	Pretoria Regional Office Pretoria Traffic Road Safety
Mabopane Regional Office	Cnr. Grant and Stanton Koedoespoort 0001
Temba Regional Office	2025 Jubilee Road Temba 0407
Ekangala / Bronkhorspruit Regional Office	56 Kruger Street Bronkho Forum Bronkhortspruit 1020
Donkerhoek TCC	Plot 1 Mooiplaas /N4 East Free way Kaalkfontein /Donkerhoek Rayton /1001
Benoni Regional Office	Public Roads and Transport building Main Reef Road Mackenzie Park Benoni 1500
Heidelberg TCC	N3 Freeway Houtpoort, Heidelberg 1438

Heidelberg Regional Office Road safety	66 Pretorius Street Heidelberg 1438
Merafong Regional Office	64 Pritchard Street Marshalltown 2107
Krugersdorp Regional Office Road Safety Croesus Regional Office Special Law Enforcement Unit	64 Pritchard Street Marshalltown 2107
Special Patrol Unit Anti – Truck Highjacking Unit	2 Monte Carlo Cnr Nurburg Road Raceway Industrial Park 2128
Traffic Statistics Unit	64 Pritchard Street Marshalltown 2107
Vereeniging Regional Office	1A Blesseboek Street Leeuhof, Vereeniging 1930
Charlie Romeo	64 Pritchard Street Marshalltown 2107
High Speed Specialized Unit	64 Pritchard Street Marshalltown 2107
<b>(Victim Offices)</b>	<b>Physical Address</b>
Ikhaya Lethemba	176 Smith Street Braamfontein Johannesburg 2017
Ikhaya Lethemba	2799 Union Road Evaton 1984



Orange Farm Police Station	15754 Ext 4 Orange Farm
----------------------------	----------------------------

## BUDGET

The total budget was R 42 345 for the 2019/20 financial year. The following is the breakdown on how the budget was spent:

Compensation of employees	R 35 628
Goods and services	R 6 456
Interest	-
<b>Total current expenditure</b>	<b>R 42 084</b>

Transfers and subsidies	R 261
<b>Total transfers and subsidies</b>	<b>R 261</b>
Capital assets	-
Payment for financial assets	-
Total expenditure for capital assets	-
<b>TOTAL EXPENDITURE</b>	<b>R 42 345</b>