

CALL FOR PROPOSALS: RENDERING DEVELOPMENTAL SOCIAL SERVICES IN GAUTENG PROVINCE

2020/2021 PROGRAMME SPECIFICATIONS-ALL PROGRAMMES

Child Care and Protection Services

• Services rendered in Gauteng

Intervention level	Outcomes	Basket of Services required
Prevention	Children, parents, caregivers, families, and communities are aware of services that will support them and enable behaviour change	Education, information and promotion programmes targeting children, parents, caregivers, families, schools and communities with a particular focus on: <ul style="list-style-type: none"> • Strengthening resilience in children and families to prevent child abuse, neglect and exploitation • Parental responsibilities and rights in terms of the Children's Act 38/2005 • Children's rights and responsibilities in terms of the Children's Act 38/2005 • Adolescent development • Education on the Children's Act 38/2005
Early Intervention	Reduction in number of at risk children and families entering the statutory system	<ul style="list-style-type: none"> • Safety and risk assessment of children, • A range of programmes for children with risky behaviours including, but not limited to, programmes for children with exceptionally difficult to manage behaviours, adolescent development programmes; programmes addressing bullying, programmes for children living and working on the streets) • Grief and Trauma counselling services for children • Psycho social support programmes for children experiencing loss and grief • Parenting skills development programmes • Community based care programmes for children • Temporary Safe Care Programmes • Training and mentorship of community caregivers • Programmes that build resilience and coping skills • Accredited training on specialised provisions of the Children's Act 38/2005, including but not limited to <ul style="list-style-type: none"> - Mediation - Adoption, - Safety and Risk Assessment, - Supervision • Research, Analysis of data and sharing of research findings

Statutory	Services comply with statutory requirements and children have the skills and competencies to manage themselves and their circumstances	<ul style="list-style-type: none"> • Statutory and therapeutic services to children and families • Alternative placement services e.g. foster care and temporary safe care • Adoption
Re-unification	Children in alternative care are returned to their families and /or communities of origin and have access to a network of aftercare support structures and services	<ul style="list-style-type: none"> • Transitional care support programmes for children in alternative care (Exit programmes) • After care support programmes that assist children and families to maintain their level of reconnection with their families or communities of origin (family reunification services)

Care and Support Services to Families

• Services to be rendered in Gauteng

Early Intervention	Families that are at risk, in crises and in transition are identified early and assisted before they require in depth interventions or statutory services	<p>The Provision of a range of integrated and targeted Family Strengthening Programmes focused on building resilient families</p> <ul style="list-style-type: none"> • Provision therapeutic programmes such as <ul style="list-style-type: none"> - Couple/marriage counselling - Family therapy - Intensive community-based family preservation programmes • Mediation services <ul style="list-style-type: none"> - Divorce mediation - Parental Responsibilities and Rights / Agreements • Family group conferencing • Developmental support programmes <ul style="list-style-type: none"> - Promoting and strengthening the institution of marriage through preparatory or enrichment intervention. • Promoting and strengthening parenting programmes for families at risk, first-time parents, fathers, young mothers' single parents and granny headed families • Fatherhood programmes • Family types that require psycho-social support include teenage parents and female-headed households. • A range of programmes aimed at rehabilitating and reintegrating homeless adults back into their families and communities of origin according to norms and standards
Re-integration	A network of aftercare support structures and services that assist families to maintain their level of reconnection.	<ul style="list-style-type: none"> • Reunification of homeless adults with family.

Child Care and Protection-Alternative Residential Care (Child and Youth Care Centres): Services to be rendered in Gauteng

Statutory	Strategic Objective	<ul style="list-style-type: none"> • To provide integrated development, social welfare services for the care and protection of children in Child and Youth Care Centres.
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	Programme outcomes	<ul style="list-style-type: none"> Provision of differentiated services/programmes for children that are found to be in need of care and protection from birth to eighteen (0 -18 years) years.
	Requirements for funding:	<ul style="list-style-type: none"> Valid Court Orders for children placed in the CYCC. Enclose a copy of management board outlining their activities regarding monitoring and development of the CYCC.

**Early Childhood Development and Partial Care
(a) Partial Care Facility excluding night care facilities**

Strategic objective	To provide Early Childhood Development and Partial Care Services to children between the ages of 0 to 4 years.
Programme outcomes	<ul style="list-style-type: none"> To provide care and protection of children during temporary absence of their parents/care givers to enhance the development of the child physically, mentally, psychologically, emotionally, morally, culturally and socially.
Requirements for funding	<ul style="list-style-type: none"> Valid registration certificate as a Partial Care Facility in terms of the Children’s Act, 38 of 2005 Valid registration certificate as an Early Childhood Development programme in terms of the Children’s Act. Enclose a copy of management board outlining their activities regarding monitoring and development of the Partial Care Service. Human Resources Policies

(b) Early Childhood Development Programme

Strategic objective	To provide Early Childhood Development programme to children between the ages of birth to four years old.
Programme outcome	It is a process of emotional, cognitive, sensory, spiritual, moral, physical, social and communication development of children from birth to four years (0 – 4 years)

Requirements for funding	Types of ECD programmes <p>(i) Play groups</p> <ul style="list-style-type: none"> Valid registration certificate as a Play Group Early Childhood Development programme in terms of the Children’s Act. Enclose a copy of management board outlining their activities regarding monitoring and development of the Play Group ECD Programme. <p>(ii) Mobile ECD programmes</p> <ul style="list-style-type: none"> Valid registration certificate as Mobile Early Childhood Development programme in terms of the Children’s Act. Enclose a copy of management board outlining their activities regarding monitoring and development of the Mobile ECD Programme. <p>(iii) Parenting /Care giver programme</p> <ul style="list-style-type: none"> It is an empowerment programme for parents/ care givers of children from birth to four years (0 – 4 years) that are not receiving ECD programme. Trainers of this programme should be familiar with adult learning principles and should be in possession of NQF Level 4 for ECD. Valid registration certificate as a Parenting/care giver programme for ECD programme in terms of the Children’s Act. Enclose a copy of management board outlining their activities regarding monitoring and development of the Parenting/caregiver support <p>(iv) Toy libraries</p> <p>Types of toy libraries:</p> <ul style="list-style-type: none"> ✓ Come and Play ✓ Lend and Play ✓ Go and Play ✓ Depot
(c) After school service (Grade R – 3)	
	<ul style="list-style-type: none"> After school service is a service that excludes the care of a child by a school as part of tuition, training and other activities provided by the school. It excludes a boarder in a school hostel or other residential facility managed as part of the school. It excludes a hospital or other medical facility as part of medical treatment provided to the child.
Requirements for funding	<ul style="list-style-type: none"> Registration as a Not for Profit Organisation in terms of the NPO Act. Valid registration certificate as a After School Services in terms of the Children’s Act, 38 of 2005 Valid registration certificate as an After school programme in terms of the Children’s Act. Management Board that s aligned in terms of the NPO Act. Copies of office bearers that are registered with the NPO Registrar

	<ul style="list-style-type: none"> • Enclose a copy of management board outlining their activities regarding monitoring and development of the After-School Services • Human Resource Policies <p>IMPORTANT NOTICE: All services provided should include children with disabilities.</p>
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Services to Persons with Disabilities		
• Services to be rendered in Gauteng		

Awareness	Programmes aimed at strengthening and building the capacity and self-reliance of service recipients, while addressing individual, environmental and societal factors that negatively impact on social wellbeing	<ul style="list-style-type: none"> • Disability specific educational (information sessions, workshops) / training programmes
Early Intervention	Services to ensure that those identified as being at risk are assisted before they require statutory services, more intensive intervention or placement in alternative care. The focus is on early identification and limiting of risks and problems that negatively impact on social well-being.	<ul style="list-style-type: none"> • Developmental and therapeutic services to individuals and families (casework, group work) • Psycho-social support programmes to persons with disabilities • Parent / Primary caregiver/ Family support and empowerment programmes • Life skills Programme • Respite Care Services to provide individualized, flexible, family centered relief to families caring for children with developmental and/or physical disabilities • Home based care services and personal assistance
Statutory/ Residential	Residential / Alternative Care Services that comply with provisions, protocols, minimum standards are provided for children and adults with disabilities	<ul style="list-style-type: none"> • Residential care and support services • Supported living(Assisted Living as Per the Department's Annual Performance Plan -APP) as one of different models of residential care aimed at promoting independent living • Respite care service/ Emergency beds
Re-integration	Services aimed at reunification / maintaining level of reconnection	<ul style="list-style-type: none"> • Psycho-social support, works skills, supported employment programmes in protective workshops • Community based / residential facility based day care programmes for youth / adults with disabilities providing supervised care and structured programmes and activities.(are funded as Protective Workshops) • Community based day care programmes for children with disabilities providing supervised care, stimulation, structured programmes and activities to help children to reach their full potential • Peer Support Programme

Services to Older Persons		
• Services to be rendered in Gauteng		

Early Intervention	At risk Older Persons are identified early and	<ul style="list-style-type: none"> • Rendering of services at Community-Based Care & Support Centres (Service Centres) as described in the
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	assisted before they require in depth interventions or statutory services	<p>Minimum Norms and Standards of the Older Persons Act (No. 13 of 2006); Annexure B, Part 1</p> <ul style="list-style-type: none"> • Provincial forums with the focus on lobbying and advocacy for the rights of Older Persons; affiliated with the South African Older Persons Forum • Rendering of educational programmes to address the rights of older persons with the focus on elder abuse
Statutory	Statutory and residential services that comply with provisions, protocols, minimum standards and government agenda are provided for older persons	<ul style="list-style-type: none"> • Rendering of service to active older persons at Independent Living Facilities • Rendering of care and support services to older persons at Assisted Living Facilities • Rendering of 24-hour care and support services to frail older persons at Residential Facilities as described in the Minimum Norms and Standards of the Older Persons Act (No. 13 of 2006); Annexure B, Part 2 • Rendering of specialist social work services to older persons by NPOs employing Social Workers (case work, group work and community work) regarding the care and protection of Older Persons; e.g. Elder Abuse; Alzheimer's; Dementia; Rights • Rendering of monitoring services to ensure the maintenance of norms & standards at Residential Facilities and Community-based Care and Support Services (service centres) • Rendering of assessment services at Residential Facilities and Community Bases Care and Support Services (service centres) in the province inclusive of health audits, assessment reports and required documentation to conclude registration in terms of the Older Persons Act
Substance Abuse		
• Services to be rendered in Gauteng		
Prevention/ Awareness	Children, families and adults (communities at large) are aware of all risks of alcohol, tobacco and other drugs.	<ul style="list-style-type: none"> • Information, education, advice and referral, promotion and communications services, life skills programmes, information on underage drinking, information on drinking and driving, Foetal Alcohol Syndrome (FAS), harmful effects of alcohol tobacco and other drugs in urban and rural areas. • Substance Abuse Programme link to Life Orientation Curriculum.
Early Intervention	At risk individuals are identified early and assisted before they require in depth interventions or statutory services	<ul style="list-style-type: none"> • Assessment, motivational interviewing, brief intervention/counselling, referral to individual and families counselling. • Group therapy, Information and Education programmes, Life Skills, Training of caregivers/ mentor, Family preservation, Advocacy, Support groups for children, youth, parents • Outreach programmes and counselling services. • Diversion Programmes: Community based treatment
Statutory	Statutory interventions and treatment services that comply with provisions,	<ul style="list-style-type: none"> • Inpatient and outpatient treatment services offered by registered treatment centres in line with norms and

	protocols, minimum norms and standards and government priorities are provided for substance persons with substance use disorders	<p>standards for inpatient treatment centres. Make provision for the development of an individual care and development plan (IDP) to guide the further management of the person in recovery.</p> <ul style="list-style-type: none"> Registered community based interventions in a non-residential setting, in line with norms and standards for community based services. This may include, - prevention and awareness, skills development, treatment programmes as well as re-integration and aftercare services in the field of substance abuse.. All the above to include family support services whilst the person is in treatment. Ensure that the family reunification services are rendered and monitored
Re-integration and aftercare services	Services aimed at reunification / maintaining level of reconnection with substance abusers and their families.	<ul style="list-style-type: none"> Based on the IDP of service user: support groups, support networks, mentoring programmes, family support services such as family visits, work placements. Opportunities (including learnerships and internships), life skills programmes, hard and soft skills development programmes Cultural/sport opportunities, leadership and training programme, linking with group partnerships, preparation for life and halfway houses. Case tracking and testing Aftercare programmes Relapse prevention programmes
Social Crime Prevention		
Prevention	<p>Reduce recidivism through effective crime prevention programmes for children, youth and families to enhance their resilience to social crime risk factors.</p> <p>Referral and completion of diversion programs for adults in conflict with the law</p>	<p>Provision of community based social crime prevention programmes that are evidence-based to children, youth and adults in specified high risk communities.</p> <p>provisions of the Child Justice Act 75 of 2008, Reviewed Minimum Norms and Standards for Diversion services as well as Reviewed Policy Framework for Accreditation of Diversion Services .</p> <p>Diversion service provider must have a valid accreditation certificate in line with Section 56 of the Child Justice Act. Make provision for the development of an individual care and development plan (IDP) to guide the further management of children in the diversion programs and in secure care centres</p> <p>Provision of therapeutic and evidence-based diversion programs for adults in conflict with the law in line with the Gauteng Adult Diversion Guidelines</p>
Statutory	Referral and completion of diversion programmes for adults in conflict with the law	Provision of therapeutic and evidenced-based diversion programmes for adults in conflict with the law
Re-integration	Accessible, efficient and effective reintegration	To provide therapeutic programmes and skills development programmes in line with the Reintegration and After Care Strategy as part of a continuum of services to

	services/programmes to children, youth and adults	children, youth and adults who have completed DSD diversion and other social crime intervention
Victim Empowerment		
• Services to be rendered in Gauteng		
Early Intervention	Increasing resilience of adult victims of crime and violence, their family members/significant others as well members from high risk communities.	<ul style="list-style-type: none"> • Psycho-social support • Trauma debriefing, counselling & support • Therapeutic intervention: individual/couple/groups with adult victims as well as alleged perpetrators of domestic violence • Support groups for victims of crime and violence • Provide programmes that address the cyclical nature of violence • Training of Service Providers including Social Service Professions on accredited Victim Empowerment Programmes; Trauma Intervention; Restoration and Healing • Shelter services : <ul style="list-style-type: none"> - In compliance with the Minimum Standards for Service Delivery in Victim Empowerment - Provided to women and their children who are victims of crime and violence including human trafficking - Provided to the LGBTI Community - Shelter service to include therapeutic intervention (individual/couple/family/group) aimed at restoration and healing; addressing the cycle of violence; intervention with the children who enter the shelter with the mothers; ECD service available (on or off site); delivering of/ ensuring services to the alleged perpetrator; exit strategy/reintegration plan for each client; accredited skills development/training and job placement as part of exit strategy • Emergency shelter services (Safe houses)-72 hours' containment of victims-including services to the LGBTI
Statutory	Adult victims of crime and violence, their family members/ significant others are well supported and empowered to be strong participants in the Criminal Justice system, ensuring safer communities.	<ul style="list-style-type: none"> • Psycho-social court support services • Trauma intervention initial & formal debriefing, counselling, support, therapeutic intervention (individual/couple/group) • Access to shelter services for protection & therapeutic interventions
Re-integration	Socially included, optimally functioning and self-reliant individuals and families.	<ul style="list-style-type: none"> • Psycho-social/educational support groups
Expanded Public Works Programme		
• Services to be rendered in all DSD regions in Gauteng		
Early Intervention	Capacitated and empowered youth, women and people with	<ul style="list-style-type: none"> • Creation of employment opportunities for unemployed youth, women and people with disabilities through partnerships.

	<p>disabilities. Creating resilience and an enabling environment to integrate into the formal or informal jobs market.</p>	<ul style="list-style-type: none"> • To address the challenges of poverty alleviation and high youth unemployment in the 18-35-year-old bracket • The preference is on the 18-25 category aligned with the Provincial Youth Development Strategy. • To provide accredited and/or non- accredited market related skills training programmes with requisite life skills components for young people identified via the Expanded Public Works Programme (EPWP). • Focus of life skills components must be on job preparedness and/or motivation and support to re-enter education system or job market <p>Requirements: In order to be considered suitable, the registered Non-Profit Organisation (NPO) must:</p> <ul style="list-style-type: none"> • Recruit EPWP beneficiaries from DSD databases. • Supervise, manage the interns on site and attend to their labour related issues. • Maintain and submit a monthly attendance register to DSD • Submit monthly progress reports to DSD. • Provide suitable training for the beneficiaries. • Register all beneficiaries for UIF and COIDA. • Disburse monthly stipend and provide proof of payment to DSD • Sign contracts with the EPWP participants and submit to DSD • Be willing to attend information and consultation meetings. • Be willing to participate and sign a Transfer Payment Agreement (TPA) with DSD for a minimum of one year and maximum of three years. • Develop an exit strategy whereby beneficiaries exit with a tangible skill or qualification (accredited) from the programme. • Maintain a database of all beneficiaries and potential beneficiaries • Develop a tracking system of former beneficiaries.
HIV and AIDS Programme		
<p>Prevention and Early Intervention.</p>	<p>Strategic Objectives Integrated community home based care programmes aimed at mitigating the social and economic impact of HIV and AIDS to people living with and affected by HIV and AIDS</p>	<ul style="list-style-type: none"> • Conduct home visits to assess the needs, early identification of beneficiaries in need of care. • Provision of psychosocial care and support services to children and families affected and infected by HIV and AIDS (basic counselling to address emotional, spiritual wellbeing, trauma debriefing etc.) • Establish and coordinate or manage support groups • Provision of material support i.e.: <ul style="list-style-type: none"> ✓ provision of cooked meals by drop - in centres or ✓ provision of food parcels by the HCBC organisations.

		<ul style="list-style-type: none"> • Address capacity needs of families through the provision of life skills, parenting skills, supporting wellbeing of community caregivers etc. • Provide prevention, awareness and education. This includes addressing stigmatization, encouraging regular HIV Testing and disclosure campaigns. • Referrals to appropriate services. • Creation of employment opportunities for unemployed youth, women and people with disabilities through partnerships through the Expanded Public Works Programme (EPWP)
	<p>Requirements for funding:</p>	<ul style="list-style-type: none"> • Registration as a drop-in-centre in terms of Section 217 (1) (a) of the Children’s Act no.38 of 2005 (applies only to drop-in-centres) • Provision of services or intention to provide services to specific communities, aligned the priorities and objectives of the Department.