



**GAUTENG PROVINCE**  
ROADS AND TRANSPORT  
REPUBLIC OF SOUTH AFRICA

## **MEDIA STATEMENT**

**31 August 2022**

**To: All Media**

**Attn: News Editors / Transport Reporters**

### **MEC Mamabolo calls on the Minibus Taxi Industry to refer disputes to the Arbitration Office**

Gauteng MEC for Public Transport and Roads Infrastructure, Jacob Mamabolo, has called on the minibus taxi industry operators to make use of the recently established Gauteng Public Transport Arbitration Office to resolve any disputes they may have.

Headed by retired Judge Jeremiah Shongwe, the Arbitration Office was established to serve as an alternative dispute resolution mechanism within the public transport industry in the province.

“The Gauteng Provincial Government has established a platform for minibus taxi industry operators to resolve their disputes through the arbitration office. With its establishment, there is no more basis for violence, disruptions, and instability that negatively affect movement and the lives of commuters. This is in line with the recommendations of Commission of Inquiry into Taxi Violence and our smart mobility vision of modernising the minibus taxi industry through peaceful resolution of disputes.

“We once again call on Public Transport service industry in the province to follow the principle of negotiation when tackling or trying to resolve disputes. As the Department, we are confident that this office is well-placed to manage and assist in management of conflicts and incidences of violence in the industry,” Mamabolo said.

The office - which is independent, impartial and easily accessible - offers a free service to public transport service operators.

The process to lodge disputes for an appropriate alternative dispute resolution, including Arbitration, will be published on the Gauteng Provincial Government website ([www.gauteng.gov.za](http://www.gauteng.gov.za)).

“The Department’s dedicated law enforcement arm -the Public Transport Intervention Unit - will empower the work of the arbitration office through the enforcement of arbitration awards and addressing public transport related issues,” MEC explained.

The Public Transport Intervention Unit comprises of thirty-nine (39) law-enforcement officials who were seconded from the Department of Community Safety on 01 July 2022 to discharge public transport monitoring functions.

**Ends**

**Issued by the Gauteng Department of Roads and Transport**

**For more information contact Ms Melitah Madiba on 0736449935 or Mr Theo Nkonki on 0827196404 or email: [pressoffice.gpdr@gauteq.gov.za](mailto:pressoffice.gpdr@gauteq.gov.za)**